



RITVIK RAJIV KOLHE

User Experience Researcher

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Mobile Number: +4915510883600 | **Linkedin:** www.linkedin.com/in/ritvik-kolhe/

Nationality: Indian | **Date & Place of Birth:** 12.12.1999, India

Portfolio: www.ritvikkolhe.com | **Hobbies:** Badminton, Cricket and Origami

Residence permit valid until 02/2027, eligible for conversion to work permit

User Experience Researcher with **3.5+ years** of experience in **enterprise UX, research and consulting**, specializing in **complex systems, AI-driven workflows**, and **product discovery**. Experienced in translating **research** insights into **scalable design strategies** that balance **user needs, business goals**, and **technical constraints**.

WORK EXPERIENCE

Master Thesis Student / SAP SE

01.2026 - PRESENT, GERMANY, EXPECTED COMPLETION: 15.06.2026 | DEPARTMENT: BUSINESS SUITE UX, PROJECT SERVICES

- **Master Thesis on Intelligent and Automated Billing Workflows in SAP Public Cloud ERP for Professional Services Automation**
Progress until now:
- Led end-to-end UX research across fragmented **Project and Sales Billing** domains, including **literature review, user interviews and contextual enquiry**, and synthesized insights into **unified workflows** that informed **product strategy**
- Developed a detailed **user journey map** and facilitated a **cross-functional discovery workshop** with Product Managers, Researchers, and Designers to prioritize pain points, co-create concepts aligned with **SAP's vision of proactive, intelligent systems** and suggest **UX research opportunities** within Billing

UX Designer (Working Student) / SAP SE

06.2025 - 12.2025, 7 MONTHS, GERMANY | DEPARTMENT: BUSINESS SUITE UX, PROJECT SERVICES

- Worked on **Fiori Guidelines Inconsistency Audit & identified design bugs** for **20 Apps** in **S/4HANA Engineer-to-Order**
- Created an **end-to-end ecosystem map** of **Enterprise Project Management** applications across **39 S/4HANA and SAP BTP applications**, enabling improvements in information architecture and cross-system coherence
- **Partnered with Product Manager and UX Designer** on a Vision Demo on **Intelligent Project Scheduling in SAP BTP** for a **Project Manager** with **SAP Joule (AI)** using **Figma**

Achievement: Won **2nd prize** among around 15 entries in Discovery Days conducted in the Business Suite Team

UX Executive / BORN Group, a Tech Mahindra Company

05.2022 - 02.2024, 1 YEAR 9 MONTHS, INDIA | DEPARTMENT: CREATIVE

- Worked on **UX research, data visualisation, web & app-design & strategy** for **4 complex projects** in **Automotive, Archaeology, Recreation, and Luxury Shopping** sectors
- Helped boost **user engagement & conversion rates by 12-15%** through improved UX strategies
- Conducted **user research, surveys, usability testing, information architecture, and wireframing** using **Figma, Google Suite, Microsoft Office, Miro, and JIRA**

Achievement: Contributed to **winning 6 high-value project pitches of €150,000+ each**, by analyzing digital channel improvements, cost estimation and design deliverables

UX Intern / BORN Group, a Tech Mahindra Company

02.2022 - 04.2022, 4 MONTHS, INDIA | DEPARTMENT: CREATIVE

- Assisted in **UX research, competitive analysis, and wireframing** for **5+ projects**
- Collaborated with senior designers to **improve client pitches, UX strategy presentations**
- Worked on **UX documentation** using tools like Google Suite and Microsoft Office

EDUCATION

M.Sc. User Experience Design / Technische Hochschule Ingolstadt

10.2024 - PRESENT, GERMANY

- **Major courses:** Research methods in HCI, Data Analysis, Multi-modal Interactive Systems, Natural User Interfaces, AR/VR Applications, Design Strategy & Management, Mobile UX Prototyping, Critical UX Reflections, Visual and Interaction Design, Agile Project Management
- **Grade Point Average: 1.9**

B. Des. Product Design / Dr. Vishwanath Karad MIT World Peace University

06.2018 - 06.2022, 4 YEARS, INDIA

- **Major courses:** Design Research Projects, Design Innovation Projects, Design Management and Innovation, Behaviour Design, Design Entrepreneurship, Business and Service Design
- **Grade Point Average: 1.3, Rank 3**

LANGUAGES

German: Very Good | **English:** Fluent | **Hindi:** Fluent | **Marathi:** Mother tongue

SKILLS

- **UX Design & Research:** User-centered design, Design Systems, Usability Testing, Surveys & User Interviews, Data analysis
- **Prototyping & Digitalization:** Wireframing, UX Prototyping, Proof-of-Concept Development, Digital Transformation
- **Design & Strategy:** Information Architecture, Interaction Design, UX Strategy, Visual Design
- **Tools: Advanced:** Figma, JIRA, Respondent, UserZoom, Mural, Miro, Adobe XD, MS Office, Google Suite, Rhino, Keyshot | **Intermediate:** Unity, Photoshop, Illustrator

RECOGNITIONS

- **2nd Prize | Technische Hochschule Ingolstadt | Mensch und Computer:** Ride Recall - An Aftermarket Retrofit System to Prevent Forgotten Items in Shared or Rented Vehicles
- **Special Performance Award | BORN Group:** Top performer award for three successful project deliveries and 13 project pitches
- **Budding Star Award | BORN Group:** Awarded for leadership, contribution and delivery of the first project as a fresher and presenting the design strategy to the client
- **Finalist | Taiwan International Student Design Challenge:** Reached the final stage for the project 'ScrubTub', which aimed at improving the street food hygiene in India

Referees available on request

Mannheim, 27.01.2026